

Pradhan Mantri Kaushal Vikas Yojana (PMKVY)

IT & ITES Courses List & Job Roles

Job Role/QP Name	QP Code	NSQF Level	Theory	Practical	Additional Duration: Entrepreneurship and Soft skills	Training Duration (excluding Digital Literacy)
CRM Domestic Non-Voice	SSC/Q2211	4	100	300	40	440
CRM Domestic Voice	SSC/Q2210	4	100	300	40	440
Domestic Biometric Data Operator	SSC/Q2213	4	100	300	40	440
Domestic Data entry Operator	SSC/Q2212	4	100	300	40	440
Domestic IT Helpdesk Attendant	SSC/Q0110	4	100	300	40	440
Junior Software Developer	SSC/Q0508	4	100	300	40	300